



“A *service app* providing service at your doorstep”

The service request mobile app is an online marketplace that connects all customers to trusted services providers in a transparent, efficient and convenient way.

#### OYA app features

- Online Payment Solutions.
- Escrow Account Payment Facility.
- Customer Satisfaction Scheme.
- Supplier Interactive Service Dashboard
- Supplier Ticket Management System.
- Inventory Management.
- Online Billing System.
- Interactive Support System

#### OYA will:

- Empower customers to choose the right service providers.
- Assist service providers to find in getting more clients .
- Customer will be able to request any kind of services such as car wash, House Keeping, Pest Control etc.
- Provide both parties an easy payment and billing solution.
- The payment to the supplier will be held in an Escrow Account until the customer is satisfied with the services provided
- The customer will also be able to review the supplier ratings and customer feedback on any supplier.
- Both Customers and Supplier will have a customer service and claim support system.



Customer enquiry



Mobile app



Quotation



Interactive support system



Supplier ticket management system



Online billing



Customer acceptance



Inventory management

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